

## Superior Select Health Plans - H1587

### 2018 Medicare Star Ratings\*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2018, Superior Select Health Plans received the following Overall Star Rating from Medicare.

Not enough data available\*

We received the following Summary Star Rating for Superior Select Health Plans's health/drug plan services:

Health Plan Services: Not enough data available

Drug Plan Services: Not enough data available

The number of stars shows how well our plan performs.

- ★★★★★ 5 stars - excellent
- ★★★★ 4 stars - above average
- ★★★ 3 stars - average
- ★★ 2 stars - below average
- ★ 1 star - poor

\*Some contracts do not have enough data to rate performance.

Learn more about our plan and how we are different from other plans at [www.medicare.gov](http://www.medicare.gov).

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Central time at 877-372-1033 (toll-free) or 711 (TTY), from October 1 to February 14. Our hours of operation from February 15 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Central time.

Current members please call 877-372-1033 (toll-free) or 711 (TTY).

\*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

Tribute Health Plan of Arkansas HMO SNP is a Health plan with a Medicare Contract. Enrollment in Tribute Health Plan of Arkansas HMO SNP depends on contract renewal.

Tribute Health Plan of Arkansas HMO POS SNP complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

If you, or someone you're helping, has questions Tribute Health Plan of Arkansas HMO POS SNP, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-877-372-1033 (TTY:711).

**Español (Spanish)**

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Tribute Health Plan of Arkansas HMO POS SNP, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-372-1033 (TTY:711).

**Tiếng Việt (Vietnamese)**

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Tribute Health Plan of Arkansas HMO POS SNP, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-372-1033 (TTY:711).